

Sage Water Users Association Newsletter

June 2019

www.sagewater.org

Cell Phone: 660-3076 - - Email: contact@sagewater.org

Pager/Water Status: 222-2955

Your Board of Directors

Mel Moore – President

Gus Keiley – Vice President

Vic Vickers – Treasurer

Barbara Campbell - Secretary

Dr Richard Sauers – Director

CCR REPORT

Attached you will find the Consumer Confidence Report or the annual drinking water quality report for SWUA. Because our water is supplied by Mid-Colorado Investments, we have collaborated in the preparation and delivery of this report. Federal Law mandates the language contained in the report, as well as the preparation and delivery to every user of the water system. This report contains information about everything that is found in the tap water, showing the levels of all substances and what the government allows. In addition to meeting Federal guidelines, we want to present this report to you to show that our water is below government specified levels and to explain any violations; our water system is safe.

Board Meetings

Board meetings are currently held on the 3rd Tuesday of odd months (Jan, Mar, May . . .). The meeting starts at 7:00 pm at the Sagecreek Community Church, 6160 Murr Road. All homeowners are welcome.

Current Water Rates Increasing

New rates went into effect last July 1, 2018. The rates are determined by our water provider Mid Colorado Investment Company, Inc.

Current Rates -

Customer Charge: **\$10.59 to 11.23** per month

Water Charge: **\$4.305 to \$4.44** per hundred cubic feet

Maintenance Fee: **\$20.00 – No Change**

Water Conservation

Colorado summer on the Front Range means hot weather and high water usage. Our water system is designed to provide a maximum of 300 gallons per minute. When this limit is exceeded, some homes will see a drop in pressure, or have no water at all.

You are allowed to water the following total area:

Sage Creek North – 2,000 sq. ft.

Sage Creek South – 2,000 sq. ft.

Blue Sage – 1,600 sq. ft.

We are fortunate to have a water supply that is not affected by drought, but everyone should conserve to ensure constant pressure and save on their water bill.

CDPHE Backflow Prevention

The Colorado Department of Public Health and Environment (CDPHE) requires backflow devices on all faucets/field hydrants used for watering livestock.

The CDPHE has now mandated we inspect all properties with livestock for compliance. Our Water Operator will be checking properties with livestock for compliance this summer.

The backflow device is a simple vacuum break that you screw on between the faucet and your hose. The device will prevent a syphon effect if the system water pressure drops. The intent is preventing contamination of the system during a line break. You can find these for about \$3 to \$6. Big 'R' has them in black plastic and Home Depot and Lowes have them in brass.

Check our website for article on Backflow/Cross Contamination Prevention.

Locates - Call Before You Dig!

1-800-922-1987

T-Posts

T-Posts are placed to locate valve holes on your property. We would like to remind you that these posts are not to be removed. A \$25 fee will be assessed on your bill for each post removed.

Valves & Meters

The only personnel authorized to access valves and meters connected to the SWUA water system are those individuals employed by the current water maintenance contractor or designated by the SWUA board. Any damage done by unauthorized personnel will be billed to the current account holder. Please call to arrange shut off or turn on.

Fencing

You must provide open access to all utility meters, including your water meter. Meters that cannot be accessed may incur additional fees or removal of any obstructions at the owner/renter's expense. You may also be held liable for any injuries that happen to meter readers due to fences, animals, or other obstructions that interfere with meter access.

WEEDS - Summer is here and we would like to remind you to weed around your meter and valve pit. Weeding is your responsibility. Weeds should be kept below 5 inches to ensure proper meter readings, and the safety of our water maintenance personnel. If weeds are over 5 inches, you will be charged \$10.00 for SWUA to trim your weeds.

How to Contact SWUA

For the current water system status regarding low pressure or outage call 222-2955 to hear a recorded message 24 hours a day.

For billing issues, report low pressure, water outages or leaks call 660-3076 or [email contact@sagewater.org](mailto:email_contact@sagewater.org)

During non business hours you might have to leave a message. Routine matters will be handled the next business day. Emergency issues such as leaks or outages will be handled as soon as possible.

Let the account manager know if you ever need to speak to a board member regarding any water issue(s) you may be experiencing. She will contact a Board Member to return your call. You may also come to a Board Meeting.

Billing Paying Option

No more mailing checks to pay your water bill! **PayClix** is here. Pay your bill on line by ACH or credit card. Go Green and sign up for email billing. Check our website www.sagewater.org for more info. We have links to the registration site and a link for those registered to go ahead and pay their bills

To set up an account have your current water bill handy. You will need the current amount due. Don't confuse it with the Due if paid after the 25th. For assistance you can contact PayClix at 1-866-729-2549 toll free. Or email to websupport@payclix.com